# व्यवसाय प्रशासन ॥

(मानवी संसाधन विकास आणि विपणन)

Prof. Dr. Shirish N. Gawali Prof. Dr. Sadashiv L. Shirgave Prof. S. D. Pawar



T.Y.B.Com.







As Per New Syllabus June 2015



**SUCCESS PUBLICATIONS** 



#### Prof. Dr. Shirish N. Gawali

M.Com., M.Phil., Ph. D., Rayat Shikshan Sanstha Satara's Chandraroop Dakale Jain College of Commerce. Shrirampur.

Prof. Dr. Shirish N. Gawali is a Associate Professor in Commerce in Rayat Shikshan Sanstha's Chandraroop Dakale Jain College of Commerce, Shrirampur. He has a rich teaching experience of 30 years for U.G. and 25 years for P.G. He is head of the Department of Business Practices. He is the Author, Co-author and Editor of number of books on Business Practices, Business Management, Business Administration and Auditing. He is a approred guide for M.Phil and Ph.D. Course of Pune University. He is the winner of number of awards such as 1) Prof. G. B. Kulkarni Award for the Best Teacher in Commerce, University of Pune 2) Bar. P. G. Patil Best Teacher Award Sponsored by Prin. M. M. Swami throngh Rayt Shikshan Sanstha, Satara 3) Mahakavi Waman Dada Kardak Award for the Best Teacher at Sate level by Milind Sanstha, Nashik (4) Dr. Radha Krishan Gold Medal Award by GEPRA (Tamil Nadu) (5) Bodhisatwa Dr. Babasaheb Ambedkar Samata Award for the Best Teacher at Sate level by PBSS Sanstha Naldurg (Osmanabad). Dr.Shirish Gawali is the Member of Board of Studies of Business Practices and Member of Commerce faculty in Pune University for the period of 2000 to 2015. He has presented number of research papers on state, National and International levels Conference. He is Working as Major Rank for N.C.C.



#### Prof. Dr. Sadashiv L. Shirgave

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Prof. Dr. Sadashiv Laxman Shirgave is the Head of the Department of Business Practices in Daund Taluka Arts & Commerce College Daund, Dist. Pune. He is renowned and popular Professor of Accountancy, Mathematics & Statistics. He is the author of number of books for F.Y./S.Y./T.Y./B.Com. Prof. Dr. Sadashiv L. Shirgave is the Member of Board of Studies of Business Practices & Commerce Faculty in Pune University. He is working as a Associate Professor for thirty years. He has attended & participated various National & International Seminars. His Five Research Papers are Published in International Journals. He worked as the Chairman & Member of number of committees in Pune University. At present he is the Chairman of Maharashtra Veershiv Sabha, Branch Daund. He has been awarded as 'Best Teacher' by Dr. Manibhai Manav Seva Trust of Urali Kanchan.



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Prof. S. D. Pawar is working in Marathwada Mitra Mandal, College of Commerce, Pune. He complited M.Com. degree and appearing for M.Phil degree. His teaching experience course 24 years for the graduate and post graduate courses. He worked as local enquiry committee member of Pune University. His various books and research papers are published. He also involved in various academic programme activities.

ISBN: 978-93-5158-213-7



### SUCCESS PUBLICATIONS

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E-mail: sharpgroup31@rediffmail.com Website: www.sharpmultinational.com PT-0863 सदर संदर्भ क्रमिक पुस्तक हे व्यवसाय प्रशासन - II (मानवी संसाधन विकास आणि विपणन) या विषयाशी संबंधित स्पर्धा परीक्षा तसेच पुणे विद्यापीठ आणि महाराष्ट्रातील इतर विद्यापीठांच्या या विषयाशी संबंधित परीक्षांसाठी उपयुक्त आहे.

## व्यवसाय प्रशासन - ||

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T.Y.B.Com.

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किंमत रु. २७५/-



SUCCESS PUBLICATIONS

## SYLLABUS)

### T. Y. B.Com.

### **Business Administration - II**

(Human Resource Development & Marketing)

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Unit	Contents	No of Sessions
~1.	<u>Term - I</u> Human Resource function:	14
	1.1 Meaning, Objectives of Human Resource Function, Difference between H.R.M. and H.R.D.	
	<b>1.2</b> Organisation, Scope and functions of Human Resource Department in Modern Business.	
	1.3 Human Resource Planning - Nature and Scope, Job analysis - Job description - Job specification.	
	1.4 Emerging Concept of H.R.D Quality Circles -Kaizen - Voluntary Retirement Schemes.	
2.	Recruitment and Training:	10
	2.1 Methods or sources of Recruitment of manpower, Role of Recruitment Agencies-Selection Process.	

Unit		
	Contents	No of Sessions
	<ul><li>2.2 Types of Interviews- Interview Techniques.</li><li>2.3 Objectives and importance of Training and Development.</li></ul>	Sessions
3,	2.4 Types and Methods of Training Programmes.	
ა,	planning:	
·	3.1 Aims and objectives of career planning. 3.2 Career Planning Process - Career Planning Structure.	. 12
	3.3 Succession Planning - Meaning Need and	
	3.4 Types of Career Opportunities:  A) Public Sector:- State and Local Government level - Personnel officer, Purchasing officer, secretary, Director of Administration Accountant etc.  B) Private sector:-Marketing and Sales, Production and Material Management, Financial sector, Management as a profession, Insurance Industry, Information 2	

Unit	Contents	No of Sessions
4.	Performance Appraisal Management :	12
	4.1 Concept and Importance.	
	4.2 Performance Appraisal Process.	,
	4.3 Methods and Techniques.	
	4.4 Merits and limitations of performance appraisal.	
	Total	48
5.	Introduction:	10
	5.1 Meaning and scope of Marketing.	
	5.2 Objectives of Marketing.	
	5.3 Classification of marketing.	
	5.4 Functions of Marketing.	
<b>6.</b>	Marketing Mix :	13
·	6.1 Meaning and Importance of Product, Product mix, product life cycle. New product development- Types of new product, Branding, Packaging, Labeling.	
	<b>6.2</b> Price - Meaning, Factors affecting Pricing Decisions, Methods of Pricing.	
	6.3 Place - Functions of distribution channels, Types of distribution channels, Impact of technology on Distribution.	

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Unit	Contents	
		No of Sessions
	6.4 Promotion - Meaning of sales promotion, Importance, Methods and New techniques of sales promotion.	
7.	Advertising:	
	7.1 Advertising- Meaning, Scope, Importance, Role of advertising in modern business, Criticism on Advertising practices.	13
	advertising media - Different medias of	
,	7.3 Ethics in advertising- Ethics and appeals in Advertising, Advertising Standards Council of India.	
	7.4 Future of advertising - Advertising in depression and crisis, Employment	
8.	Modern Marketing Trends:	
	<ul> <li>8.1 Global marketing - Meaning, Scope, Importance, International marketing Challenges and Problems.</li> <li>8.2 Marketing Research- Meaning, Scope and Methods of Marketing research.</li> <li>8.3 Retailing- Meaning, New Trends in Marketing, Direct Marketing, Malls, Franchising.</li> </ul>	12

Unit	Contents	No of Sessions
	8.4 Recent Trends in Marketing-	
	i) E-Marketing	
	ii) Telemarketing	`
	iii) Internet Marketing	•
	iv) M-Marketing	
	Total	48
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